AWARDS

1. Malaysian Society for Quality in Health (MSQH) Accreditation

MALAYSIAN SOCIETY FOR Quality IN Health™

INTERNATIONALLY CERTIFIED

STANDARDS MALAYSIA

This is to certify that
Malaysian Society for Quality in Health has surveyed
University Malaya Medical Centre

(Name of hospital)

12th - 14th Dec 2012

(Survey Date)

and awarded substantial compliance for the services listed below:

Governance, Leadership & Direction
Nursing Services
Prevention and Control of Infection
Health Information Management System
Emergency Services
Clinical Services — *Medical*
Clinical Services — *Nephrology*
Clinical Services — *Psychological Medicine*
Clinical Services — *Sports Medicine*
Clinical Services — *General Surgery*
Clinical Services — *Plastic Surgery*
Clinical Services — *Neurosurgery*
Clinical Services — *Paediatric Surgical*
Clinical Services — *Urology*
Clinical Services — *Cardiothoracic*
Clinical Services — *Otorhinolaryngology*
Clinical Services — *Ophthalmology*
Clinical Services — *Orthopaedics*
Clinical Services — *Obstetrics & Gynaecology*
Clinical Services — *Paediatrics*
Clinical Services — *Nuclear Medicine*
Clinical Services — *Cardiology*
Clinical Services — *Gynaecology Oncology*
Clinical Services — *Oncology*
Clinical Services — *Rehabilitation Medicine*
Anaesthetic Services
Ambulatory Care Services — *Endoscopy*
Ambulatory Care Services — *Day Care (OT)*
Ambulatory Care Services — *Day Care (Medical)*
Ambulatory Care Services — *Day Care (Breast Cancer Resource Centre)*
Ambulatory Care Services — *Day Care (Urology)*
Ambulatory Care Services — *Day Care (Paediatric)*
Critical Care Services — *ICU*
Critical Care Services — *Neurosurgery ICU*
Critical Care Services — *CICU*
Critical Care Services — *CCU*
Critical Care Services — *PICU*
Critical Care Services — *NICU*
Critical Care Services — *Haemodialysis*
Critical Care Services — *Labour / Delivery Services*
Radiology / Diagnostic Imaging Services
Pathology / Laboratory Services
Pathology / Laboratory Services — *Microbiology Medicine*
Allied Health Professional Services — *Medical Social*
Allied Health Professional Services — *Optometry*
Allied Health Professional Services — *Speech Therapy*
Allied Health Professional Services — *Audiology*
Allied Health Professional Services — *Physiotherapy*
Allied Health Professional Services — *Occupational Therapy*
Allied Health Professional Services — *Dietetics*
Pharmacy Services
Housekeeping Services
Linen Services
Food Services
Forensic Medicine Services
Standards for General Application — *Psychiatric Day Care*
Standards for General Application — *Primary Care Medicine*

This Accreditation is valid
from 15 Dec 2012 to 23 Feb 2014

CERTIFIED

Datin Paduka Siti Sa'diah Sheikh Bakir
President, MSQH

MSQH/CERT/(S)13/0097

2. MS ISO 9001: 2008 Certification – Since May 3, 2002
(Provision of Health Care Services Including Ancillary and Support Services)

NO. PENDAFTARAN : AR 2597
Registration No. :

SIRIM QAS INTERNATIONAL

SIJIL PENDAFTARAN SISTEM KUALITI
Quality System Registration Certificate

QUALITY SYSTEM
SIRIM

SIRIM QAS International Sdn. Bhd. dengan ini mengesahkan bahawa
SIRIM QAS International Sdn. Bhd. hereby certifies that

UNIVERSITY MALAYA MEDICAL CENTRE
LEMBAH PANTAI
59100 KUALA LUMPUR WILAYAH PERSEKUTUAN
MALAYSIA

ISO/IEC GUIDE 62 : 1996
Accreditation No.:
QS 021/1999 CD (1)

telah melaksanakan Sistem Kualiti yang menepati
has implemented a Quality System complying with

MS ISO 9001 : 2000 Quality Management Systems - Requirements

UKAS
074

Skop Pendaftaran
Scope of Registration

PROVISION OF HEALTH CARE SERVICES INCLUDING ANCILLARY AND SUPPORT SERVICES.

Hj. Ab. Razak bin Salim
Pengarah Eksekutif
Executive Director
SIRIM QAS International Sdn. Bhd.

Dato' Dr. Mohd. Ariffin bin Hj. Aton
Pengerusi
Chairman
SIRIM QAS International Sdn. Bhd.

Tarikh Persijilan : 03 May 2002
Certification Date :

Sah Sehingga : 02 May 2008
Expiry Date :

No. Siri : 2045
Serial No. :

3. UMMC is listed in THE MALAYSIA BOOK OF RECORDS as the FIRST TEACHING HOSPITAL TO ACHIEVE FULL SCOPE IS0 9001:2000 CERTIFICATION (Cert No. 2726) – Sept 11, 2009

National Record

Cert No: 2726
Record No: HW 301

THE MALAYSIA BOOK of RECORDS

This Is To Certify That

UNIVERSITY MALAYA MEDICAL CENTRE

is listed in

THE MALAYSIA BOOK OF RECORDS

as the

FIRST TEACHING HOSPITAL TO ACHIEVE FULL SCOPE ISO 9001 : 2000 CERTIFICATION

Scope of registration : Provision of Health Care Services
including Ancillary and Support Services
Date of certification : May 3, 2002
Issuing Certification Bodies : SIRIM QAS and IQ NET

THE MALAYSIA BOOK OF RECORDS · VERIFIED ENTRY

DATUK DANNY OOI PJN
Founder

MEMBER MALAYSIA BOOK of RECORDS MBR ACHIEVERS CLUB

This certificate was issued on Sept 9, 2009

4. MS ISO 15189:2007 Accreditation – since August 17, 2009
Medical Laboratories - field of medical testing: Chemical Pathology and Haematology

STANDARDS MALAYSIA
ACCREDITED LABORATORY

MS ISO 15189

Certificate of Accreditation

No: SAMM 430 Valid until: 17 August 2012

This is to certify that

UNIVERSITY MALAYA MEDICAL CENTRE (UMMC)
DIVISION OF LABORATORY MEDICINE
KUALA LUMPUR
MALAYSIA
(FIELDS OF MEDICAL TESTING: CHEMICAL PATHOLOGY &, HAEMATOLOGY)

has been granted accreditation in respect of the scope of accreditation described in the SCHEDULE attached, subject to the terms and conditions governing the *Skim Akreditasi Makmal Malaysia* (SAMM), the Laboratory Accreditation Scheme of Malaysia.

Laboratories accredited under SAMM meet the requirements of MS ISO 15189 'Medical laboratories - Particular requirements for quality and competence'. This Malaysian Standard is identical with ISO 15189 published by the International Organization for Standardization (ISO).

(FADILAH BAHARIN)
Director General
Department of Standards Malaysia
Date of issue: 17 August 2009

Issuance of this certificate is governed by Section 16 Subsection (2) and (3) of Standards of Malaysia Act 1996, (Act 549)